

when the best

come together



One Care Network (1CN) Portal – supplying innovation to residential and community aged care providers Australia -wide.



Innovative frontline solutions for residential and
community aged care operators Australia - wide



Automated frontline workflow software solutions for complaints handling, accident incident management, maintenance requisition, resident application and care-planning and more.

1CN Easy Software Solutions

Complaint Handler

Provides automated complaints handling.

My Care Record

Provides automated resident application, admission, and care planning.

Accidents and Incidents Handler

Provides automated handling of hazards, accidents and incidents

Maintenance Requisition Handler

Provides automated handling of maintenance requests.

Contracts Handler

Provides automated handling of contracts and agreements.

Continuous Improvement Handler

Provides automated handling of Continuous Improvement Activities.

Staff Profile Handler

Provides automated handling of Staff Establishment.

FFE Handler

Provides automated asset management and the handling of Fixtures, Furnishings and Equipment.

One care Network Easy was developed in response to the needs of frontline managers working in the residential or community aged care sector Australia – wide.

The challenges facing frontline managers continue to increase in complexity without the availability of affordable technology that streamlines work process and provides real-time access to information and meaningful reporting capability.

Developed specifically for the frontline manager working in the residential or community aged care sector, 1CNEasy automates key work processes and provides an affordable software solution for stand-alone operations Australia-wide.

Accessible from a web-based platform direct from the One Care Network website, solutions for automating frontline work processes are provided at your finger-tips.

Committed to peer collaboration information sharing and to supporting rural and remote operators, 1CNPortal is a must for frontline aged care managers looking to simplify life at the frontline and increase time managing core business functions – the provision of care.

1CN User portal is offered at a 95% subsidy to residential and community aged care operators with Maximum ARIA scores of >5 under the Department of Health and Ageing Rural and Remote ARIA classifications.



Innovative frontline solutions for residential and community aged care operators Australia – wide

One Care Network Pty Limited

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About 1CN EASY

Significant efficiencies can be found by ensuring business functions are well supported by the latest information technology.

It can be a difficult and significantly costly for aged care service providers to develop simple system solutions for operational work processes unless a strong knowledge of data system design and development exists within the organisation.

Operational efficiency in today's competitive climate occurs through better management, capture and use of information by re-designing work processes from paper-based systems to automated work-flow software solutions.

1CN solutions have been created by service users at the frontline of service operations and are therefore tailored to suit their specific needs.

Built in open design mode, 1CN Easy Tools can be tailored by the user to meet local service specifications without the expense that is accrued when using IT vendors.

All that is required to use 1CN Easy Tools is a basic understanding of Microsoft Access and PC system specifications that support Microsoft Access applications.

These efficiencies are realised through improved record keeping, reduced duplication of work process, improved work surveillance, uniformity of work process and reduced organisational risk (through real-time reporting) for example.

A user guide is presented with all 1CN Easy Tools making functionality and use even more user friendly.

1CN easy Tools contain standard reports and letters used day-to-day to manage frontline work process, trended data graphs and data export functions.

Also created in design modules, you can add on to already existing letters and reports or create your own unique documentation.

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Created in design modules, you can add on to already existing letters and reports or create your own unique documentation.

1CN Easy Tools are offered as added value to aged and community care providers using 1CN suppliers at a subsidised cost.



www.onecarenetwork.com.au

My Care Record

Provides automated resident application, admission, and care planning.



1CNeasy

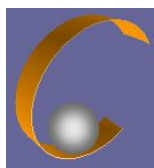
Principal Sponsor

Function:

- Electronic management of data for resident application and waiting list, resident admission and care plans – ACFI friendly.

Reports and Letters:

- Resident Vital information Report
- Resident Admission Report
- Interim Care Plan at day 1 of admission
- Comprehensive Resident Care Plan
- ACFI Appraisal Due Report
- Data Exception and auditing Reports
- Resident Induction Report
- Engraving Request Report
- Meal Request Report
- Physiotherapy Request Report
- GP Comprehensive Medical Assessment
- Fire evacuation List



Complaint Handler

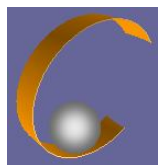
Provides automated complaints handling.

Function:

- Electronic management of data for Compliments, Complaints and Suggestions and Counselling and Disciplinary follow up from complaints received. Includes data export functionality and cost calculation.

Reports and Letters:

- Letter of Acknowledgement to complainant
- Letter of Thank you to staff for compliment received
- Action Request/Referral Report
- Complaints Action Plan by date Report
- Complaints Action Plan for all feedback Report
- Trended Analysis Report
- Counselling and Disciplinary Letter requesting fact-finding meeting
- Counselling and Disciplinary agreed outcomes Letter
- Days to resolve Report



Accidents and Incidents Handler

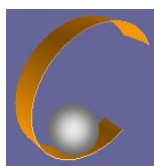
Provides automated handling of hazards, accidents and incidents

Function:

- Electronic management of data for Hazards Accidents and incidents and Counselling and Disciplinary follow up in line with Resident Protection Legislation for mandatory reporting of resident abuse and missing resident. Includes data export functionality.

Reports and Letters:

- | | |
|---------------------------------------|---|
| • Letter of Acknowledgement | • Counselling and Disciplinary letter requesting fact-finding meeting |
| • Action Request/Referral Report | • Counselling and Disciplinary agreed outcomes Letter |
| • Action Plan by date Report | • Days to resolve report |
| • Action Plan for all feedback Report | |
| • Trended Analysis Report | |



Maintenance Requisition Handler

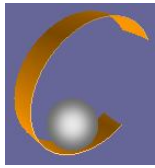
Provides automated handling of Maintenance Requests.

Function:

- Electronic management of data for Maintenance Requests with data export functionality.

Reports and Letters:

- | | |
|----------------------------------|---------------------------------------|
| • Letter of Acknowledgement | • Action Plan for all feedback Report |
| • Action Request/Referral Report | • Trended Analysis Report |
| • Action Plan by date Report | • Days to resolve Report |



Contracts Handler

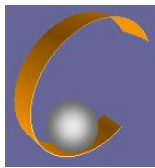
Provides automated handling of Contracts and Agreements.

Function:

- Electronic management of data for service Contracts and Agreements, data export functionality and cost calculation.

Reports and Letters:

- Expired contracts Monthly Report
- Contract Costs – Summary Report
- Contract Costs – Comprehensive Report



Continuous Improvement Handler

Provides automated handling of Continuous Improvement Activities.

Function:

- Electronic management of data for Continuous Improvement Activities. Includes data export functionality. Linked to service feedback processes.

Reports and Letters:

- | | |
|---------------------------------------|---------------------------|
| • Action Request/Referral Report | • Days to resolve Report |
| • Action Plan by date | • Trended Analysis Report |
| • Action Plan for all feedback Report | |



Staff Profile Handler

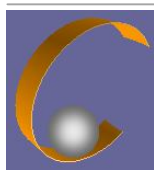
Provides automated staff management against Staff Establishment.

Function:

- Electronic management of data for staff management with data export functionality. Includes Staff Contracted Hours against Budgeted Hours comparison.

Reports and Letters:

- Individual Staff Profile Report
- Long Leave Summary Report
- Summary of all Criminal Record Checks complete report
- Staff notes Report
- Staff Budget Hours Against Actual Contracted Hours Report
- Request to Attend Performance Appraisal meeting letter
- Request Criminal Record Check letter
- Nurses Registration Check reminder letter
- Request to Review Sick Leave letter



FFE Handler

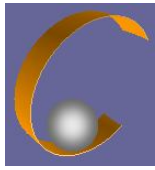
Provides automated handling of Fixtures, Furnishings and Equipment within an Asset management Plan. Also includes Maintenance Requisition.

Function:

- Electronic management of Preventative Maintenance Plan and Maintenance Requests with data export functionality.

Reports and Letters:

- Maintenance Request Report
- Preventative Maintenance Plan by date Report
- Preventative Maintenance Plan All Assets Report



Performance Manager

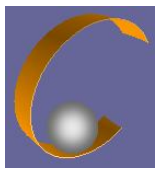
Provides automated handling of performance management for nursing personnel (AINs and PCAs)

Function:

- Electronic management of performance management plans and learning and development plans.

Reports and Letters:

- Performance management plan - individual
- Learning and development plan



Quality Indicator Handler

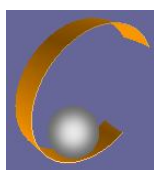
Provides automated handling of quality indicator analysis and reporting.

Function:

- Electronic management of quality indicator data capture, reporting and analysis

Reports and Letters:

- Quality indicator action reports
Quality indicator monthly trended analysis
- Medication incident trended analysis by cause and incident type.
- Accident incident analysis by cause and incident type



Immunisation Handler

Provides automated handling of staff immunisation information.

Function:

- Electronic management of staff immunisation information – supports NSW Health Policy requirements for Occupational health, Screening against Specified Infectious Diseases.

Reports and Letters:

- Immunisation summary report all staff
- Immunisation summary report individual staff
- Category reports under NSW Health Policy for Occupational health, Screening against Specified Infectious Diseases – PD 2007-006

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Consolidated Ancillary Supply Solutions

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